

## APPLICATION FORM

Please complete all the sections of this form. When complete, click on the submit button to return to iConnect.

### A. Customer Details

Date:	<input type="text" value="dd/mm/yy"/>	Complex Name:	<input type="text"/>
Name:	<input type="text"/>	Unit Number:	<input type="text"/>
Surname:	<input type="text"/>	Physical address:	<input type="text"/>
ID No.:	<input type="text"/>		
Telephone (home):	<input type="text"/>		
Telephone (work) :	<input type="text"/>		
Telephone (mobile):	<input type="text"/>	Suburb:	<input type="text"/>
Email:	<input type="text"/>	Postal Code:	<input type="text"/>
Property Owner Name & Tel:	<input type="text"/>		

#### How did you hear about us?

Google

Fibre  
Provider

Word of  
Mouth

Social  
Media

Online  
Article

Press /  
Flyer

### B. Banking and Debit Order Information

Billing Contact Name:	<input type="text"/>		
Billing Contact Email:	<input type="text"/>		
Account Holder:	<input type="text"/>		
Bank:	<input type="text"/>	Branch Name:	<input type="text"/>
Branch Code:	<input type="text"/>	Account Type:	<input type="text"/>
Account No.:	<input type="text"/>	Debit Date:	<input type="checkbox"/> 1st <input type="checkbox"/> 15th

start connecting

fibres@iconnecttelecoms.com  
010 271 0502  
www.iconnectfibre.co.za



SECOND FLOOR, BUILDING 3, 2929 ON NICOL, WILLIAM NICOL DRIVE, BRYANSTON

## C. Uncapped Data Packages

Activation fee - R999 • Installation fee - R1710

<b>4/1Mbps</b> R 549 pm <input type="checkbox"/> Activation fee only <b>R499 Save 50%</b>	<b>10/2Mbps</b> R 699 pm <input type="checkbox"/> Activation fee only <b>R249 Save 75%</b>	<b>20/2Mbps</b> R 849 pm <input type="checkbox"/> Installation fee only <b>R855 Save 50%</b> Free Activation
<b>20/20 Mbps</b> R 949pm <input type="checkbox"/> Installation fee only <b>R855 Save 50%</b> Free Activation	<b>50/5 Mbps</b> R 1 099pm <input type="checkbox"/> Installation fee only <b>R855 Save 50%</b> Free Activation	<b>50/50 Mbps</b> R 1 199 pm <input type="checkbox"/> Installation fee only <b>R513 Save 70%</b> Free Activation

Standard activation and installation fees apply unless indicated otherwise.

Apply today &  
**Save up to R4000**

<b>100/10 Mbps</b> R 1 399 pm <input type="checkbox"/> FREE Router FREE Activation fee FREE Installation fee	<b>100/100 Mbps</b> R 1 499 pm <input type="checkbox"/> FREE Router FREE Activation fee FREE Installation fee
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Standard activation and installation fees apply unless indicated otherwise.

**PROMO**

<b>4/1Mbps</b> R 499 pm <input type="checkbox"/> Free Router	<b>10/2Mbps</b> R 699 pm <input type="checkbox"/> Free Router Activation fee only <b>R669 Save 33%</b>	<b>20/2Mbps</b> R 769 pm <input type="checkbox"/> Free Router Free Activation	<b>20/20Mbps</b> R 849 pm <input type="checkbox"/> Free Router Free Activation	<b>50/5Mbps</b> R 999 pm <input type="checkbox"/> Free Router Free Activation
<b>50/50Mbps</b> R 1 049 pm <input type="checkbox"/> Free Router Free Activation	<b>100/10Mbps</b> R 1 099 pm <input type="checkbox"/> Free Router Free Activation	<b>100/100Mbps</b> R 1 249 pm <input type="checkbox"/> Free Router Free Activation Installation fee only <b>R855 Save 50%</b>	<b>200/20Mbps</b> R 1 299 pm <input type="checkbox"/> Free Router Free Activation Installation fee only <b>R855 Save 50%</b>	<b>200/200Mbps</b> R 1 399 pm <input type="checkbox"/> Free Router Free Activation Installation fee only <b>R564 Save 67%</b>

## D. Contract Term

Month to Month Contract

## E. Telephonic Application (Office Use)

Call date

Call Time

Telephone Number

Sales Name

## Voice Services (OPTIONAL)


Add Voice Services (Optional)

Usage Billing  or Unlimited Voice Bundle   
 Only R249 pm

VOICE T's & C's

- \* Bundles Exclude Premium and International numbers.
- \* Based on a month to month contract.
- \* Usage Billing (per minute on a per second billing platform)  
 MOBILE R0.99c excluding VAT.  
 LOCAL R0.33c excluding VAT.  
 TELKOM NATIONAL R0.55c excluding VAT.
- \* Unlimited voice bundles are only valid for home users not businesses.

**VUMA**

fibre@iconnecttelecoms.com   
 010 271 0502   
 www.iconnectfibre.co.za 

SECOND FLOOR, BUILDING 3, 2929 ON NICOL, WILLIAM NICOL DRIVE, BRYANSTON

**Ftth**  
 the FIBRE to HOME



PREVIOUS

EXIT

PRINT

SUBMIT

## F. Terms and Conditions (For the full T's & C's please go to [www.icconnectfibre.co.za](http://www.icconnectfibre.co.za))

- \* iConnect's billing and usage cycle runs from the 22nd of each month to the 21st of the following month. You will be charged prorata from the day of installation up until the 21st of the installation month.
- \* Installation is for the devices only, cabling over 4 meters need to be arranged with your local IT company.
- \* All equipment (including free routers) supplied by iConnect and not paid in full, remains the property of iConnect and will be collected upon termination of service.
- \* ICASA regulations don't allow porting to another provider within three months of the initial and completed port.
- \* All bundles can be upgraded or downgraded on a monthly basis, such changes to coincide with iConnect's billing cycle and subject to seven days written notice of a request to upgrade or downgrade.
- \* All monthly recurring costs are to be paid by debit order.
- \* iConnect will not be held liable for damage to your router, we advise you to insure it against lightning and other damage.
- \* Data usage stats are available on iConnect's portal <https://portal.icconnecttelecoms.com>
- \* Month to month contracts are subject to one month's written cancellation notice.
- \* Set up of router, network and device integration is free as is telephonic support. Technician call out services are available on a same or next day basis, subject to initial telephonic fault finding. If the fault lies with iConnect, call out is free; if the fault lies with the customer (power, router disconnected for example), iConnect reserves the right to levy a call out charge of R399.
- \* Fibre to the home SLA's apply.
- \* Should any package that include a subsidy towards installation and/or activation be cancelled or downgraded in the first 12 months, the full amount subsidized will be payable to iConnect on the date of the downgrade / cancellation.
- \* While iConnect offers 24/7 support, the SLAs offered by our various network providers for network breaks and downtime are typically described as "home SLAs" as opposed to "business SLAs". This typically means a longer time to restore service and varies from network to network. Network provider SLAs are available upon request.
- \* Voice bundle specials apply to home users only, not businesses.

I hereby confirm that the information supplied is correct

Name

Date

Signature

*\*to be signed and dated if submitting manually*

VUMA

FttH  
the FIBRE to HOME



PREVIOUS

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